SIL quote checklist

A free checklist from Psych Connect NDIS Support (registered NDIS provider, Springfield Central QLD, 0403 828 422). Take it to each SIL provider you talk to and tick what their quote or draft service agreement shows. Provider: _____ Date: _____

1. Registration

Check	Shown?	Notes
Registered with the NDIS Commission for SIL (status "Approved" on the NDIS Provider Register), or listed in Part 3 of the register under the transitional arrangements	□ Yes □ No	
Registration or application number written on the quote	□ Yes □ No	

2. The support

Check	Shown?	Notes
Support ratios for each part of the day (for example 1:1 mornings, 1:3 evenings)	□ Yes □ No	
Overnight support: sleepover or active overnight, and how many nights	□ Yes □ No	
Standard or high intensity prices, and why	□ Yes □ No	
A roster of care or typical schedule of support (optional, but should match what's quoted)	□ Yes □ No	
How irregular days are covered (the NDIA generally funds 10 a year for standard needs, 15 for high intensity needs)	□ Yes □ No	
How a behaviour support plan will be carried out, if there is one	□ Yes □ No □ N/A	
How community activities and work time are handled (they're funded outside SIL)	□ Yes □ No	

3. Prices and claiming

Check	Shown?	Notes
Prices are at or below the maximum prices in the NDIS pricing schedule 2026-27	□ Yes □ No	
How shared support is split between housemates	□ Yes □ No	
Weekly or hourly claiming (a provider uses one, not both, for regular SIL). If weekly, the typical schedule the weekly amount covers	□ Yes □ No	

Check	Shown?	Notes
Costs you pay yourself are listed separately (rent or board, groceries, utilities, phone and internet, vehicle and holiday costs are not paid by SIL)	□ Yes □ No	

4. Your home

Check	Shown?	Notes
A separate tenancy agreement if the provider also arranges your housing	□ Yes □ No □ N/A	
You can keep your home if you later choose another SIL provider	□ Yes □ No	
For an SDA home: who the SDA provider is, and the rent contribution (no more than the maximum reasonable rent contribution)	□ Yes □ No □ N/A	
Who your housemates are, and how new housemates are chosen	□ Yes □ No	
Your costs don't go up to cover an empty room (the NDIA doesn't fund vacancies)	□ Yes □ No	
What happens after an unplanned exit from the home	□ Yes □ No	

5. The service agreement

Check	Shown?	Notes
Start date, review dates and how long the agreement lasts	□ Yes □ No	
Notice period for ending the agreement, and any cancellation fees	□ Yes □ No	
How to raise a concern, and the NDIS Commission's number (1800 035 544)	□ Yes □ No	
Workers hold an NDIS Worker Screening Check	□ Yes □ No	
Explained in a way you understand, in your preferred language or format	□ Yes □ No	

Sources (read 10 November 2026): NDIS, Guide to providing supported independent living (SIL) and How to claim SIL supports (both current as of 1 October 2026); NDIS, What is supported independent living (SIL); NDIS Quality and Safeguards Commission, SIL Practice Standards and Find a registered provider; NDIS, What is specialist disability accommodation (SDA). This checklist is general information, not advice about your plan. psychconnect.com.au/ndis-support/tools/sil-quote-checklist/ · Last reviewed 10 November 2026.